



(512)246-1400 Office
(512) 246-1900 Fax

MAIL TO:
Crossroads Utility Services
2601 Forest Creek Drive
Round Rock TX 78665-1232

South Buda WCID #1

TAP AND FEE APPLICATION
For Water Service

Date of Application: _____

Applicant: _____

Billing Address: _____

Telephone: _____

Applicant's Plumber: _____ Plumber's Telephone: _____

Application is for (please circle all that apply): Water Fire Hydrant

Meter Size: _____

ALL FEES ARE PAYABLE TO THE DISTRICT

Please supply the following information:

	Address	Zip Code	Lot	Blk	Sect.	*Sq. Ft.	District Use Only Folio #
1.	_____	_____	_____	_____	_____	_____	_____
2.	_____	_____	_____	_____	_____	_____	_____
3.	_____	_____	_____	_____	_____	_____	_____
4.	_____	_____	_____	_____	_____	_____	_____
5.	_____	_____	_____	_____	_____	_____	_____

* Excludes Carports and Garages

An approved water tap inspection starts the billing. Applicant will receive a bill UNTIL WE RECEIVE A COPY OF CUSTOMER SERVICE INSPECTION CERTIFICATE FROM BUILDER OR PLUMBER, we can then transfer to next owner.

I, the Applicant agree to comply with the following:

All plumbing inspections will be performed by the District's approved plumbing inspector: IO

Inspections (512) 770-5534 or troy@ioinspections.com

(It is the Builder's responsibility to call before starting construction. Please contact us for the inspector's current contact information.)

The owner's cut-off valve & meter box with lid shall be in place at the time of meter installation for complete inspection. I will notify Crossroads Utility Services in writing 24 hours in advance to request the final inspection and install my meter by faxing in my request to (512) 246-1900.

Applicant Signature

FOR OFFICE USE ONLY

Date Received: _____ Check #: _____ Amount: \$ _____

Water Tap Fee: \$ _____ Sewer Tap Fee: \$ _____ Inspection Fee: \$ _____

Impact fees: \$ _____

**South Buda WCID #1
Water Service Application**

Return to: South Buda WCID #1
C/O Crossroads Utility Services
2601 Forest Creek Drive
Round Rock, Texas 78665-1232
Work Order #: _____

By Email: customerservice@crossroadsus.com
By Fax: 512-246-1900
(if faxing, please call 512-246-1400 to confirm receipt)
Today's Date: _____

Applicant's Name: _____ Date to Begin Service: _____

Service Address: _____ Property Owner's Name: _____

Mailing Address: _____ Property Owner's Address: _____

Applicant's Cell Phone No.: _____ Property Owner's No.: _____

Applicant's Alternate Phone No.: _____ Applicant's Employer: _____

Spouse's Name & Phone No.: _____

Applicant is: Owner Tenant Other _____ (Property managers: provide TAX ID No. here)

Paperless billing and notices options: (Please check one)

- I would like to receive ONLY paper (mailed) bills and notices to the mailing address listed above.
- I would like to receive paper (mailed) AND paperless (emailed) bills and notices.
- I would like to receive ONLY paperless (emailed) bills and notices.

Email address(es) for paperless options: _____

The undersigned hereby makes application to South Buda WCID #1 for water services. We/I understand and agree that we/I will be responsible for all water services provided to the property described in this application until such time as service to the property is disconnected in accordance with the District's Rules and Regulations regarding utility services. We/I agree to comply with the District's Rules and Regulations and to pay for all utility services rendered to the property in a timely manner and understand that a violation of the Rules and Regulations may result in a penalty and/or termination of utility services to my/our property. We/I represent that the information above is true and correct.

House Bill 872 requires a government-operated utility may not disclose personal information in a customer's account record, or any information relating to the volume of units of usage or amounts billed on the account unless the customer requests that the government-operated utility disclose the information. By agreeing to service with the utility and signing below, you agree to have your information kept confidential with the government operated utility. A customer may request disclosure of their information by delivering to the government-operated a written request.

Decline confidentiality (only select this box if you do NOT want your information confidential)

Signed: _____
Signed: _____

*****PLEASE SIGN AND RETURN THIS COPY*****

South Buda WCID #1 Customer Service Agreement

I. PURPOSE

South Buda WCID #1 (the "Water System") is responsible for protecting the drinking water supply from contamination or pollution that could result from improper plumbing practices. The purpose of this Customer Service Agreement (the "Agreement") is to notify each customer of the plumbing restrictions that are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this Agreement before the South Buda WCID #1 will begin service. In addition, when service to an existing connection has been suspended or terminated, the Water System will not re-establish service unless it has a signed copy of this Agreement.

II. PLUMBING RESTRICTIONS

The following unacceptable plumbing practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection that allows water to be returned to the public water supply is permitted.

D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.

E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection that provides water for human use.

F. Plumbing installed on or after January 4, 2014 bears the expected labeling indicating less than or equal to 0.25% lead content. If not properly labeled, please provide written comment

III. CUSTOMER SERVICE AGREEMENT

The following are the terms of the Customer Service Agreement between South Buda WCID #1 and _____ (the "Customer").

A. The Water System will maintain a copy of this Agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice that has been identified during the initial inspection or the periodic reinspection.

D. The Customer shall immediately correct any unacceptable plumbing on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance shall be provided to the Water System.

IV. ENFORCEMENT

If the Customer fails to comply with the terms of the Customer Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Agreement shall be billed to the customer.

Signed: _____
Customer's Signature

Printed Name: _____

Signed: _____
Customer's Signature

Printed Name: _____

Date: _____



Checklist for New Applicants

(512) 246-1400

Office Address: 2601 Forest Creek Dr Round Rock, TX 78665

Mailing Address: PO Box 8009 Round Rock, TX 78683-8009

Hours: Monday – Friday 8 am to 5 pm

Emergency Services 24/7 (512) 246-1400

www.crossroadsus.com

Application:

Please complete the enclosed service application with a legible copy of your un-expired drivers license or government ID. Scan the completed application and copy of your ID to customerservice@crossroadsus.com, or fax to 512-246-1900.

- Page 1 – Service Application (signed)
- Page 2 – Customer Service Agreement (signed)
- Copy of Driver’s License for all applicant(s)**
- Security Deposit & Application Fee (please call to pay after submitting application)

Please note: Sewer service is NOT provided by South Buda WCID#1. It is the applicant’s responsibility to contact the City and make arrangements to receive sewer service, if applicable, to your property.

South Buda WCID 1

2601 Forest Creek Drive, Round Rock, TX 78665

Welcome to "EyeOnWater"!

The District has installed electronic water meters to better measure water consumption, avoid manual meter reading, and to provide the customer with more information about their water consumption history. There is no change in customer cost, rates, or watering schedules.

If you would like to access your water meter consumption and history online, please go to <https://eyeonwater.com/signup> and follow the instructions below. There is no obligation to sign up.

Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.

SAMPLE WATER BILL

CUSTOMER NAME	SERVICE LOCATION	ACCOUNT NUMBER
JOHN SMITH	123 MAIN STREET	88888888

DUE DATE	CURRENT CHARGES
01/15/2017	\$45.50

3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the [Terms of Use](#).
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

***Please check your spam filter if you do not receive the confirmation email.**

Installation of the EyeOnWater App for your iPhone or iPad

1. Using your iPhone or iPad sign into the Appstore, then search for EyeOnWater (all one word).
2. Once you see the App tap "Install" and your iPhone should ask for you to "Sign In to Apple ID"
3. Enter your username and password for your Apple ID.
4. The download should start automatically, if not, you may need to tap "Install" again to download.
5. The EyeOnWater App should download and install on your home page.
6. Tap on the EyeOnWater App to open and enter your email address along with your password.
7. Tap "Sign In" and it should automatically take you to your account linked to your water meter.

Installation of the EyeOnWater App for your Android Phone

1. Sign in to Google, then search for EyeOnWater (all one word).
2. Once you see the App, tap "Install" and your Phone should ask for you to "Accept".
3. Once you tap Accept then the app should automatically download and install.
4. Tap on the EyeOnWater App to open and enter your email address along with your password.
5. Tap "Sign In" and it should automatically take you to your account linked to your water meter.

If you have any questions, or issues installing the application, please feel free to call us at (512) 246-1400.

Respectfully,
South Buda WCID No. 1

SOUTH BUDA WCID NO. 1

Rate Information 10/18/2023

Tap Fees:

5/8" Meter Tap Fee	\$ 1,454.00
3/4" Meter Tap Fee	\$ 1,508.00
Additional Tap Inspection Fees	\$ 25.00 each
5 Plumbing Inspections (rough,copper,topout,yardlines,final)	\$ 450.00
Re-Inspections or any inspections not covered above	\$ 150.00 each
Water Tap	\$ 25.00
Service Application Fee	\$ 15.00

Water Rates:

5/8" Base Rate (Base Rate includes Solid Waste and Recycling Fee)	\$ 125.57
3/4" Base Rate	\$ 188.36
1" Base Rate	\$ 313.93

Volume Charges

Monthly Usage	\$ 10.81/ 1K Usage
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Termination Charges:

Water Reconnection fee (meter not removed)	\$ 90.00
Water Reconnection fee (meter removed)	\$ 110.00
Sewer Reconnection fee	2x the cost to the district
Deposit increase \$100.00 per disconnection up to \$500.00	

Miscellaneous Charges:

5/8" Security Deposit	\$ 150.00
3/4" Security Deposit	\$ 200.00
1" Security Deposit	\$ 250.00
In District Transfer fee	\$ 15.00
Return Check Charge	\$ 25.00
Person to Person Transfer fee	\$ 30.00
Fire Hydrant Deposit	\$ 1500.00

Late Payment Penalty: A late charge of 10% of the bill shall be added for each monthly billing date the delinquent account remains unpaid.